

Full terms and conditions

To make a booking please contact us to check if the apartment is available by phone or by email. If the apartment is available we will reserve it for you. Please fill in the reservation form for your requirements and send a deposit of £50 per apartment per week. At the moment we do not take credit or debit card payments. Please send a cheque made payable to Mrs. G. Taylor and send to 50 white knowle road, Buxton, Derbyshire, SK17 9NH. If we have not received a deposit within 10 days we will assume you no longer require the reservation. When we have received the deposit we will contact you to let you know the booking is confirmed and the balance due which is payable on arrival. The apartment will be available for occupancy from 3.00 pm on the day of arrival and until 10.00 am on the day of departure. If you plan to arrive after 6.00 pm please let us know in advance, as special arrangements may need to be made.

Cancellation and Insurance:

Once you have booked your holiday, our agreement is a legal contract and your deposit is non-refundable. If for whatever reason you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance. The full balance will be charged if notice of cancellation is received by us less than 28 days before the intended commencement of your stay. Please note that your deposit is not refundable under any circumstances. For this reason we strongly recommend that you take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

Non-availability of Accommodation:

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Damages and Breakages:

Please take care with our properties. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Liability:

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.